



Heartland Health Region

Healthy People, Health Communities and Service Excellence in an Enduring System

HealthLine
1-877-800-0002
healthlineonline.ca

MEDIA RELEASE

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For Immediate Release

Important Information regarding Physician Service Disruptions in Heartland

Due to the inability to maintain constant 24-hour on-call coverage by physicians in some areas of the Heartland Health Region, there may be several service disruptions in various communities over the next several months. The region continues to work with the local physician recruitment committees and the Physician Recruitment Agency of Saskatchewan (PRAS) to fill the vacant positions currently in our region.

If a client happens to present at an emergency department that is currently having a service disruption, they will be assessed by a Registered Nurse (RN) and triaged according to their needs. The triaging RN also has the support of an on-call physician at a neighbouring site should they require direction from a physician. An on-call physician at an alternate site is always available during local service disruptions. After assessment the client may be directed to another facility for physician assessment and support, or may remain at the original receiving site.

Some important things to remember when visiting your local Health Centre:

- Call 911 for Emergencies.
- It is important that you call ahead to the facility in your community whenever possible to help ensure the necessary resources are available and ready when you arrive.
- Call Saskatchewan Healthline toll-free 24hrs/day at 1-877-800-0002 if you have questions in regards to your health.

We thank you for your assistance and cooperation during this time.

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Media:

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